



Corporate Office

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TX PUC Certificate No. 10064  
NJ BPU License No. ESL-0134  
MD PSC License No. IR-3127  
OH PUCO License No. 14-806E (1)  
PA PUC License No. A-2010-2180376

AGR has been an essential part of our implementation of several electric municipal aggregations in New Jersey. They have assisted in educating customers who call in with questions, effectively increasing the retention rate of customers in the program. AGR's agents are polite and professional and excel at helping customers understand the aggregation process and the benefits they will enjoy by participating in the program. AGR has also handled any necessary program opt-outs for us. They were able to simplify the entire opt-out process by developing an automated line to take these requests. In addition to aggregation support, AGR also takes residential enrollments for us and handles our Customer Care in Texas, Pennsylvania, and New Jersey. We have been very satisfied with the work that AGR and their agents have done for us in all areas and would highly recommend them to anyone seeking a high-quality call center experience for their customers.

A handwritten signature in blue ink, appearing to read "Robert C. Cantrell".

Robert C. Cantrell  
COO / President