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Hello,

Source Power and Gas began its partnership with EnergyCare in October 2016. Since that time, they have represented our brand through a wide variety of customer services including inbound care calls, soft collections and outbound retention.

EnergyCare is a team of dedicated professionals who put the needs customer first, while maintaining the flexibility to meet our business requirements. I highly recommend their services.

Call volume is handled efficiently within the hours allotted. Any customer disputes are investigated rapidly and resolved to mutual satisfaction. Custom reporting is generated economically and delivered on time. Our Account Manager is proactive in campaign operations and responsive to our needs.

Suppliers or utilities outsourcing the customer care function should strongly consider the team at EnergyCare.

Sincerely,

A handwritten signature in blue ink, appearing to read "Mitch Anderson", with a stylized flourish at the end.

Mitch Anderson

CEO Source Power & Gas